



# CARE & CLEANING GUIDE

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UV OIL FINISHED FLOORS





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**Logs End uses a natural UV oil finish on its floors, which requires proper maintenance to preserve its original durability and attractive appearance. Our UV surfaces are designed to be breathable, permeable, and elastic to accommodate the wood's natural movements during seasonal changes. To ensure the longevity and beauty of your new floor, it's important to clean and nourish it regularly following the guidelines outlined in this manual.**

Please keep in mind that different wood species possess varying qualities, including hardness, susceptibility to indentation and scratching, and colour. Light-coloured and very dark-coloured floors are more vulnerable to wear and tear than mid-tones and may, therefore, require more frequent cleaning and care. Over time, all wood floors undergo a gradual colour change when exposed to light and may undergo more changes when their surfaces are refurbished.

The frequency of maintenance cycles for your wooden floor will depend on its use. For residential areas, vacuuming and damp mopping once a week may be sufficient. Refer to the maintenance requirements provided below for an overview of our wood flooring's upkeep needs.

## TIPS TO MAINTAIN YOUR LOGS END FLOORING

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- Ensure any spills of food, wine, coffee, paint, water, or other liquids are promptly wiped up to avoid damage to the floor's surface.
- When moving appliances or furniture, lift and place them rather than dragging them over the floor. Alternatively, slide them slowly over the floor on a clean piece of carpet turned upside down or on a smooth side down piece of masonite.
- Use protective felt pads on appliances and furniture to prevent marks and scratches on the floor, avoiding metal feet as they may damage the wood.
- Maintain interior humidity levels between 35% and 55%, and the temperature between 15°C (60°F) and 24°C (75°F) to prevent the wood from drying out, shrinking, cracking, or gapping.
- Ensure in-floor heating systems are kept at a constant temperature not exceeding 29°C (85°F). Changes in temperature can cause irreversible damage to the wood; temperatures should not be raised or lowered more than 2°C (4°F) per 24-hour period.
- Place breathable doormats at entryways to protect your floor from water, dust, and grit, reducing the need for frequent cleaning.
- In commercial spaces, use area rugs in high-traffic areas to simplify long-term maintenance and reduce expenses.





## DON'T DO THIS TO YOUR LOGS END FLOORING

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- Avoid using conditioners, acrylic waxes, or ammonia-based cleaners as they can damage the floor's finish. Instead, use only Osmo Wash and Care as recommended by Logs End.
- Do not clean the floor with vinegar or detergent solutions, and never use a wet mop or pour water directly on the floor.
- Avoid using hardwood floor cleaning machines or steam cleaners, as they may cause damage to the wood.
- Avoid using steel wool or abrasive sanding items to remove tough stains and refer to the recommendations provided in this guide for stain removal.
- Avoid using tape of any kind on the surface of the floor, as it can remove the finish or leave a residue embedded in the finish.

## INITIAL TREATMENT AFTER INSTALLATION

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Logs End uses a UV Oil Finish made of natural oils and waxes that provides an open pore finish. This allows the wood to breathe naturally instead of being sealed with plastic or lacquer, resulting in a stunning natural-looking floor that has unique durability compared to those with polyurethane or lacquer finishes.

During construction, wood floors are particularly susceptible to damage, especially from construction and drywall dust. Therefore, it is crucial to vacuum dust and debris before cleaning with water, as the mixture can turn into a concrete-like paste. Protect your floor during construction work by ensuring it is always covered.

For regular residential use, follow the instructions in the Regular Cleaning section to keep your Logs End floor clean and in good condition. If your floor looks lifeless or lacks visual appeal, consider following the instructions in the Periodic Refreshing section to apply Osmo Liquid Wax Cleaner for a refreshing touch.

## REGULAR CLEANING & DAMP MOPPING

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- Vacuum regularly to keep floors free of dust or dirt that may scratch or damage the surface; if required vacuum daily.
- Wash your floor only with Osmo Wash & Care. Use a damp, well wrung-out mop. The floor should be dry again within 1 minute. Flood washing or using too much water is a leading cause to the finish prematurely wearing and breaking down.

## IMPORTANT NOTES

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- For residential spaces, we recommend damp mopping on a weekly basis.
- For commercial spaces, damp mopping can be done daily, as necessary.
- Use only Osmo Wash and Care to clean your floor. Avoid using conditioners, acrylic waxes, or ammonia-based cleaners.
- Never use vinegar or detergent solutions on the floor and avoid using a wet mop or pouring water directly onto the floor.
- Avoid using hardwood floor cleaning machines or steam cleaners.





## STAIN REMOVAL AND SMALL SPOT REPAIRS

To limit the likelihood of stains on your wood floor, it's recommended to place breathable mats around kitchen sinks or other food prep areas, as well as in entry ways to limit scratches, water damage and other outdoor elements. Lighter-coloured floors may show stains or wear more easily, so care should be taken to avoid staining.

If a spill occurs, wipe it up immediately with a clean damp cloth. For stubborn stains, use either Osmo Wash & Care or Osmo Liquid Wax to remove or diminish the stain. Osmo Wash & Care is typically more effective on acidic-related stains, while Osmo Liquid Wax is better for grease or oil-related stains. Both products are safe to use on any stain.

When using Osmo Wash & Care to treat a small stain, it can be applied directly from the container without needing to be mixed with water. Osmo Liquid Wax can be used similarly by applying it directly to the affected area, scrubbing gently, and removing any excess wax.

***Reminder!*** It's important to use stain removers with care, as using too much or rubbing too hard can affect the surface finish and colour. In some cases, the best solution for dealing with a stain is to clean it and use a coloured touch-up to mask the stain.

### STAINS

CHOCOLATE, GREASE, OIL, WHIPPED CREAM, FRUIT, BERRIES, JUICE, SOFT DRINKS, BEER, TEA, WINE, MILK, CREAM, COFFEE, PET URINE AND FECES.

### REMOVE WITH

OSMO WASH & CARE

RUBBER MARKS, OIL, TAR, ASPHALT, INK, FELT TIP PENS, STENCILS, BLACKING, PAINT, CRAYONS, ETC.

OSMO LIQUID WAX

## PERIODIC REFRESHING OF FINISH

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To refresh your wooden floor, Osmo Liquid Wax can be used to regenerate the protective UV oil coat and improve resistance to stains and wear. The frequency of refreshing depends on foot traffic; generally, every 1-3 years for residential and 3-9 months for commercial. However, areas subjected to greater wear can be given more frequent care.

The application process is user friendly. Ensure good ventilation during and for 6-8 hours after application. Allow 1-2 hours for the Osmo Liquid Wax to dry before walking on under normal climate conditions. However, lower temperatures and/or higher humidity may increase drying time.

***Please note:*** The product coverage strongly depends on substrate absorption, but generally 1 liter of Osmo Liquid Wax covers approximately 800-1,000 square feet. It is essential to use sparingly to avoid a wax-like buildup that attracts dirt and makes the floor look dirty.





## **STEPS FOR PERIODIC CLEANING & REFRESHING**

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1. Vacuum the floor thoroughly.
2. Follow the Regular Cleaning instructions and thoroughly clean the floors. Only damp cleaning, the surface should be dry again within a minute. For very dirty floors use the double bucket mopping method along with a floor buffer with a white pad to help scrub and pull the dirt out of the grain.
3. Let the floor surface completely dry. Prior to applying Osmo Liquid Wax, the wood surface must be dust-free and completely dry.
4. Shake the container well to ensure the product is mixed and apply the Osmo Liquid Wax sparingly by pouring small amounts (approx. 2 teaspoons at a time) directly out of the container. Use a flat mop or buffing machine with a white pad to spread thinly and work into the wood grain. Change mop pads and buffing pads as they become saturated. Be sure to remove all excess liquid wax from the floor surface.



## RE-OIL

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Even with the best care, your floor may eventually show signs of wear and require re-oiling. This process should be done by a professional who is experienced with UV oils.

At Logs End, our floor colours and surfaces are developed in-house and use specific treatments and processes to achieve the desired look and colour.

If you are considering re-oiling your floor, please [contact our customer service team](#) for assistance in finding a qualified professional in your area who can provide you with the necessary colour products and instructions for the job.



# BRIEF OVERVIEW OF THE RE-OILING PROCESS

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1. All furniture, carpet or other objects should be moved off the area to be renovated.
2. Vacuum the floor thoroughly.
3. Tape off all baseboards, or porous surfaces that are connected to the wood floor to protect from the cleaning solutions, oils and mechanical buffing machines that are used.
4. Clean the floor using a mechanical buffer with a white or red pad and soap solution of Osmo Wash & Care and water. For more soiled and dirty surfaces use a higher concentration of Osmo Wash & Care. For very dirty floors use the double bucket mopping method along with the floor buffer to help scrub and pull the dirt out of the grain.
5. Dry the surface using a dry cloth and leave the floor to dry for a minimum of 30 minutes. The wood surface must be clean, free of any dirt in the grain, dust-free and dry before proceeding to oiling. **See important note below.**
6. Stir Logs Ends' floor specific stain/coloured oil carefully and apply thinly to the affected areas. Immediately wipe and buff the stain/coloured oil to even it out and remove excess with a dry white cotton cloth. Please follow specific instructions provided by Logs End to correctly renovate/touch up the specific floor colour correctly. Some floors may involve multiple layers of colour.
7. Once colouring treatment is done, leave it to dry for approx. 12-18 hours before proceeding with the next steps.
8. Stir the UV Oil carefully before applying to the floor, please do not thin. Apply the UV Oil thinly in 2'-3' strips using a floor roller and polish immediately into the floor using a floor buffing machine and white pad.
9. Let the surface rest for 5-10 minutes.
10. Polish the surface using a new dry Microfiber Cloth fitted to the white pad. This is done to make sure that the oil has been evenly spread and any excess is taken off the surface.
11. Leave to dry for at least 8 - 10 hours. Ensure good ventilation and room temperatures above 18° C.

## IMPORTANT NOTE

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For heavily contaminated floors or on floors with heavy textures, it might be necessary to repeat steps 4 - 5 to ensure the floor is clean and all dirt and dust removed out of the grain before the next oiling steps. If a colour step is needed with your floor, follow steps 6 and 7 otherwise you can go directly to step 8.



